

WARRANTY & CLEANING INFORMATION



WARRANTY INFORMATION

Mountain Stone and Veneerstone carries a 50-year limited warranty when used on structures that conform to all local building codes. Material must be installed according to manufacturer's instructions. Warranty is limited to replacement of defective materials only and does not cover labor to remove or replace stone. Warranty does not cover damage resulting from building settlement, wall movement, contact with chemicals or paint, discoloration due to airborne contaminants or stains caused by material applied to or allowed to come in contact with stone.

Warranty is non-transferable and is limited to the original purchaser. Customer must contact the original place of purchase to properly proceed with the warranty claim. All warranty claims are subject to review and final approval by Mountain Stone/Veneerstone.

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CLEANING INFORMATION

We recommend after laying the stone, at the end of the day, to review the stone. If there are any left over mortar droplets on the stone, take a piece of wood or wooden tool and gently remove it. Do not use metal, as it will scratch the product.

We also recommend simple cleaning for our products the day after the stone is laid. Gently scrub away dirt and debris from any of our stone product with a soft bristle brush, water and mild soap/detergent. Safe, efficient and an easy process to get your stone looking nice and clean!

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